



JALAN & CO.
MEMBER – NATIONAL STOCK EXCHANGE
MEMBER – CALCUTTA STOCK EXCHANGE

‘Annexure A’

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id	Working Days
Customer care	MR.DIPAK PAL	1&2 OLD COURT HOUSE CORNER 4 TH FLOOR KOLKATA:- 700001	033-40628466	Query.jalanco@gmail.com	11AM-5PM MON TO FRI
Head of Customer care	MR.MITESH SUREKA	1&2 OLD COURT HOUSE CORNER 4 TH FLOOR KOLKATA:- 700001	8981121299	mit.sureka@gmail.com	11AM-5PM MON TO FRI
Compliance Officer	MR.SUNNY AGARWAL	1&2 OLD COURT HOUSE CORNER 4 TH FLOOR KOLKATA:- 700001	9230019212	sunnyjalanco@gmail.com	11AM-5PM MON TO FRI
CEO	MR.SURESH K JALAN	1&2 OLD COURT HOUSE CORNER 4 TH FLOOR KOLKATA:- 700001	9230019201	Suresh_jalan@hotmail.com	01PM-4PM MON TO FRI

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